

# Share It!

## North West Shared Services Programme News Update

February 2008  
Issue 8

### What's In It For Us – 'Tracking the Big 5'

THE 'Tracking the Big 5' shared services stakeholder event that was to have taken place on January 23, 2008 has been moved to March 4, 2008.

The five, sub-regional programmes all have significant agendas for the next few months and the event will be your opportunity to find out:

- What has been done since the last event
- What has been achieved as a result
- What will your sub-region be doing next
- Why – and how

You will also have the opportunity to ask questions and to compare your sub-regions' progress and plans to those of the other sub-regions. Remember, the work that is being done now to prepare the transformational strategies will dictate the work for the next three years and, in Cheshire's case, you will be able to see a working example of the implementation of the high-level strategy.

We will also hear from Lindsay McKenna who is a Wild Life Conservationist and excellent motivational speaker who will be revealing how local authorities can learn from the animal kingdom about operating effectively and efficiently.

[www.lindsaymckennalimited.com](http://www.lindsaymckennalimited.com)

Last but by no means least, we will have an update on the North West Improvement and Efficiency Partnership and hear any news about funding for the next three years known at that time.

[For an agenda or to register please click here](#)

### Date for the Board

THE Board is next due to meet on February 13, 2008. Anyone wanting to check who is their sub-regional representative or to look at previous board meeting minutes can do so by [clicking here](#).

### Bid update

IN THE last edition of ShareIT, it was explained that, rather than asking the North West Improvement and Efficiency Partnership for an ongoing shared services programme, a bid should be made that looks at the transformational agenda over the next three years.

The sub-regional representatives also said that they wanted the bulk of the money, received through the North West Improvement and Efficiency Partnership, to be ring-fenced for the sub-regions to spend in line with their strategies, rather than being used on regional projects. But, they said they also expected the funding to be effectively managed in a similar way to the bidding, evaluation and monitoring process that was used for the recent shared services monies and for lessons learned, results, tools and guidance to be shared across the region.

Each of the sub regions then submitted notes of the key areas on which they wish to concentrate over the next three years. A response to the NWIEP was then produced by the Shared Services Programme Manager and approved by the North West Shared services Programme Board. This was sent in as an individual response by Stephen Barnes Chief Executive of Pendle in his role as Chair of the North West Shared Services Programme Board and submitted to the Director of NWCE for inclusion in the NWCE response to NWIEP. This response is available [here](#).

## Programme monitoring

THE Programme Report for January 2008 is available [here](#), together with the [risks log January 2008](#), the [issues log January 2008](#) and the [monitoring overview January 2008](#)

Those wanting to monitor individual sub-regional progress may do so by viewing the **Highlight Reports** from each sub region:

- [AGMA](#)
- [Cheshire](#)
- [Cumbria](#)
- [Lancashire](#)
- [Merseyside](#)

## Training stops here

COUNCILS have been spurred into action to take up the remaining places on the free NAC BPI training course being offered through the North West Shared Services Programme. This course offers an NVQ Level 2 to those taking part and saves on average £6,600 per annum per person taking part.

This training started in January 2008. As the funding for the free training is due to end in the summer, 158 places have now been allocated out of 200 available on this phase of the training.

A presentation document which explains the training programme in full can be found [here](#).

Anyone wanting to register interest or to speak to someone about this training should contact [Rosemary.Ramirez@tameside.gov.uk](mailto:Rosemary.Ramirez@tameside.gov.uk) stating their contact details and the number of people they would like to register on the course.

## Two's company

A NUMBER of officers have expressed interest in the South Ribble Borough Council and Chorley Borough Council shared services feasibility study. This phase of the project has now finished and implementation planning commenced in January 2008. [Click here](#) to view the various project documents, including:

- Project initiation document (PID)
- Outline Business case (OBC)
- PwC Detailed Business Case (DBC)
- Recommendation covering report from Lead Sponsors
- Case Study
- Related documents

## Warrington Case Study

WARRINGTON brought in Deloitte to help them review those of their back office functions which are performing common processes. The aim was to reduce and control costs and improve service delivery and customer satisfaction. The project has already realised savings of around £1million.

The case study is available [here](#).